



Media Notice For Immediate Release

July 18, 2024

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NEW BILL PAY PORTAL
Faster, More Convenient, and More Secure
Customers May Choose from Many Ways to Pay Their Bill

On July 15, the Marina Coast Water District opened a new online portal available to all our customers. The District is making it easier for customers to access their accounts and pay bills online through the new portal. All payment methods are accessible through the new online portal, where customers can now manage their payment account online to:

- view your bill online
- set up recurring payments
- enjoy the convenience of paperless billing
- pay your bill as a one-time payment

Customers MUST create a new account since it is a new website. Existing online and autopay accounts **WILL NOT** be transferred. [Visit our website to create a new account or view all payment method options.](#)

The District will continue to provide updates and information on social media, e-news, mailed notices, and more. For more information, contact us at customerservice@mcwd.org or call (831) 384-6131.

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About Marina Coast Water District: *The MCWD's mission is to provide customers with high-quality potable and recycled water, wastewater collection, and conservation services that are safe, affordable, reliable, and sustainable through planning, management, and development of water resources in an environmentally sensitive manner. To learn more about Marina Coast Water District, visit www.mcwd.org.*



STARTING **JULY 15**
WE'RE MAKING IT EASIER
WITH OUR NEW **MCWD CUSTOMER PORTAL**

You will now have access to manage your MCWD payment account online. Enjoy the convenience of paperless billing, view your bill online, pay your bill as a one-time payment, or set up recurring payments.



Online Payments (MCWD)

Pay instantly through our secure NEW ONLINE PORTAL using your debit or credit card and banking information.



Over-the-Phone Payments

Make payments by phone using your MCWD account number and debit or credit card. Also available in Spanish.



Setup Auto-Pay

Now available with your banking information and debit or credit card through our new online portal.



Bank Bill Pay

Easily pay your bill through your bank's online bill pay service.



Check Payments

We still accept checks payments by mail at 11 Reservation Road.

- Credit card convenience fee will apply.
- Existing online and autopay accounts **WILL NOT** be transferred.
- The current payment website will no longer be available after July 14.



PAY IT YOUR WAY
MARINA COAST WATER DISTRICT
www.mcwd.org • 831-384-6131 • customerservice@mcwd.org

FASTER • 24/7 CONVENIENCE • MORE SECURE

